

COVID NOTICE

As you are all aware, things will have to be a little different for a while, and we need to create a safe environment for our customers and staff. Certain conditions have been placed upon us by the Government, which we will obviously have to adhere to. Failure to do so means we could face immediate closure, so please be patient and help us to get the Red Lion through this crisis.

TABLE SERVICE: We must provide table service inside our premises. There can be no standing at the bar, or anywhere else for that matter.

CONTACT DETAILS: Contact details must be provided to staff in order for us to be able to serve you. We must keep these details for a period of 21 days, after which they will be destroyed. These are not OUR rules. It is the LAW. The easiest way for you to do this, would be by logging onto the internet using our free wifi. If you do not wish to do this, then you'll be asked to provide your name and contact number by a member of staff.

SOCIAL DISTANCING: Whilst we have to take social distancing seriously, it will be very difficult to police in a pub environment. Therefore, we will all have to take responsibility for our own actions. We are all adults, and we'll have to use our common sense.

HYGIENE: All our tables, chairs and touch points will be sanitised and free from bacteria when we open for the day. A regular clean of all surfaces will be made throughout the day. Again, we all have to take responsibility for our own actions. Please ensure that on entering the Red Lion, you make our bathrooms your first port of call to thoroughly wash your hands with the antibacterial soap provided. In addition to this, hand sanitising gel will also be available for your use. Again, we are all adults and have to use our common sense.

A lot of pubs are putting sneeze screens on the bar and around tables. They are also having floor markers and putting tape down indicating social distancing boundaries and having one way systems in place. We at the Red Lion have decided against doing this. This is not because we aren't taking the current crisis seriously, but because we want the pub to look like a pub, and not a crime scene. Although some mandatory signage will have to be displayed, we want it to look as normal as possible, so we can get back to being normal as soon as possible. We want you to come and have a drink and a bite to eat, and be able to relax and maybe try to forget about what is going on in the world. At least for a couple of hours or so.

You will also find that we have had to trim our menu down from what it was. This is because when we got forced into lockdown in March, we lost thousands of pounds worth of stock. It will take us time to build our stock levels back up whilst we monitor foot fall, and also to help minimise our losses should we be forced back into lockdown. Some of your favourite dishes may not be available for now, so please be patient whilst we all try to adjust to the new 'normal'. We will also be offering a takeaway service for those of you who may not feel comfortable in coming back to the pub at this stage.

Getting back to some kind of normality will take time, and trying to adjust will be a learning curve for us all. We just ask you to be patient with our staff. After all, they will only be acting on our behalf and following government guidelines.

We look forward to your continued support during these difficult and unprecedented times, and are really looking forward to seeing all our friends back in the Red Lion.

Alan and Carol.

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